

## Warranty

1. The manufacturer guarantees the wall panels against manufacturing defects. If, upon opening a box, a panel is defective or fails to meet manufacturing quality standards, the consumer may return the panel for replacement.
2. **5 – Year Limited Structural Warranty**  
The manufacturer guarantees that the wall panel, in their original condition, shall be free from manufacturing defects for the period of 5 years from the date of purchase.
3. **3 – Year Surface Finish Limited Warranty**  
The manufacturer guarantees the finish on the wall panels under normal conditions won't wear through for the period of 3 years from the date of purchase.
4. This product is flammable and its use near an important heating source (such as gas fireplace, solid burning appliances, slow burning stove etc.) is not recommended. Please check the latest construction regulations or the nearest fire department in your locality and/or refer to the fireplace installation and safety manual.
5. For installation over concrete walls, wood separators (strapping) are recommended. Direct installation over concrete is not covered by the warranty.
6. Given the nature of wood, it is possible that Woodwerx wall panels may exhibit colour variations from one panel to the next or from one production lot to the next. We recommend that you lay out the panels on the wall based on your personal colour preferences. Such variations may not be claimed under warranty.
7. The manufacturer guarantees the conformity of its products when they are installed according to the installation instructions and are maintained in an environment where ambient humidity ranges from 35% to 55%. Failure to comply with installation instructions shall void the application of the warranty.
8. By accepting and installing Woodwerx wall coverings, you will be deemed to have accepted the the warranty terms and conditions set forth.

We recommend you view the installation video: [www.odysseywallcoverings.com](http://www.odysseywallcoverings.com)

**Odyssey cannot be held responsible for products that are installed incorrectly**